

2025 Community Benefit Report



Photo credit: Meals on Wheels of Diablo Region

Commitment to Community Health

Over the past year, John Muir Health advanced its commitment to community health, guided by our Community Health Needs Assessment (CHNA) priorities—**Healthcare Access & Delivery, Behavioral Health, and Housing & Homelessness Prevention.**

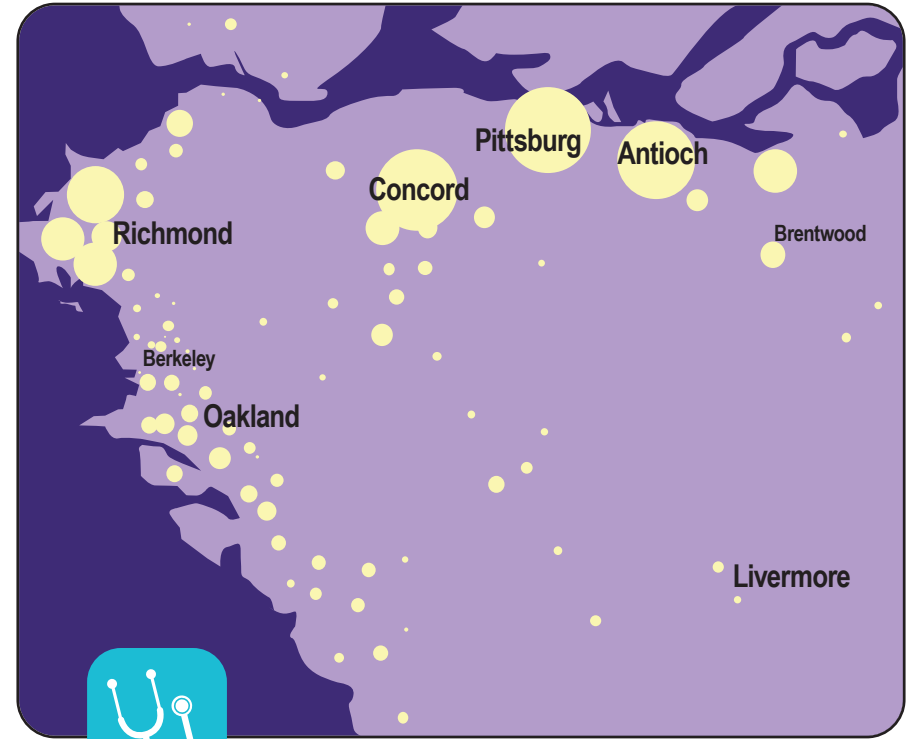
Through strategic partnerships and targeted investments in Contra Costa County, Northern Alameda County, and the Tri-Valley region, we reduced barriers to care and connected thousands of community members with essential resources, and access to services. This report highlights our progress and the collective impact achieved with our community partners.



John Muir Health is committed to serving our entire community with quality and compassion, and to improving community health through strong partnerships and impactful programs.

—Michael S. Thomas
President and CEO
John Muir Health

Geographic distribution of 30,000 individuals served across 33 Community Benefit programs in 2025; circle size reflects participation.



**Healthcare
Access & Delivery**



**Behavioral
Health**



**Housing &
Homelessness
Prevention**

Our Approach to Community

John Muir Health is dedicated to fostering a healthier community through strategic collaborations and comprehensive service delivery. Our approach relies on both internal and external systems to create a seamless network of support across our service area.



**JOHN MUIR
HEALTH**

We are proud to partner with local nonprofit organizations, schools, and public agencies to deliver essential programming to our communities.

John Muir Health-Led Programs

HEALTHCARE ACCESS AND DELIVERY

- Community School Nurse
- Every Woman Counts
- Mobile Health Clinic
- Specialty Care Program

BEHAVIORAL HEALTH

- Beyond Violence
- Restorative Justice Initiative

HOUSING AND HOMELESSNESS PREVENTION

- Healthcare for the Homeless Mobile Health Clinic

WORKFORCE DEVELOPMENT

- CLIMB Near Peer Mentorship Program
- Family Medicine Residency Program
- Health Career Connections College Internship Program
- Nursing Residency Program
- Psychology Doctorate Residency Program
- Pharmacy Residency Program
- Young Healers High School Program

The Community Health Fund, financially supported by John Muir Health, distributes grants to nonprofit organizations serving Central and East Contra Costa County.

Grant-Funded Community Partnerships

HEALTHCARE ACCESS AND DELIVERY

- Contra Costa Health Services (Healthcare for the Homeless and Oral Health Program)
- Independent Living Resources
- Inspiring Communities
- La Clínica de La Raza
- Meals on Wheels Diablo Region
- Monument Impact
- Operation Access
- Order of Malta Clinic of Northern California
- RotaCare Bay Area (Alamo, Concord, Pittsburg, Richmond)
- St. Vincent de Paul

BEHAVIORAL HEALTH

- Center for Human Development
- Family Justice Centers of Contra Costa
- Fred Finch Youth and Family Services
- Meals on Wheels Diablo Region
- Mental Health Connections
- Monument Crisis Center
- Monument Impact
- National Alliance of Mental Illness Contra Costa County
- One Day at a Time
- Planting Justice
- RYSE Center
- Village Community Resource Center
- Women's Cancer Resource Center

HOUSING AND HOMELESSNESS PREVENTION

- Alameda County Community Food Bank
- Contra Costa Health Services Healthcare for the Homeless
- Food Bank of Contra Costa and Solano Counties
- Goodness Village
- Healthy and Active Before Five
- Hope Solutions
- Philip Dorn Respite Center, CCC Housing and Homeless Services
- Shelter, Inc.
- Support4Recovery
- Trinity Center
- White Pony Express

SCHOOL PARTNERS

- Antioch Unified School District
- Bentwood Union School District
- Junior Achievement of Northern California
- Kerosene Lamp Foundation
- Martinez Unified School District
- Mt. Diablo Unified School District
- Pittsburg Unified School District
- San Ramon Valley Unified School District
- West Contra Costa Unified School District

✦ Denotes additional funding for organization-selected trainings and interventions.

- Ahkila Health
- CRR Transitional Housing
- Contra Costa Crisis Center
- Delta Bay Impact
- GANAS Community Organization
- Health Hearts Institute
- Hijas del Campo
- La Concordia Multicultural Wellness Center
- Loaves and Fishes of Contra Costa
- Monument Impact
- People Who Care Children Assoc.
- Village Keepers

Access to Care

John Muir Health's Access to Care strategy addresses the most common barriers faced by underserved community members, including transportation challenges, lack of insurance, language access, and system complexity. We advance this work through free mobile health services, patient navigation, and community-based outreach.

Who We Serve

- Uninsured and underinsured adults and families
- Individuals facing transportation or mobility barriers
- Individuals without an established primary care provider

Top Services Provided

- ✓ Preventative care and health screenings
- ✓ Chronic disease management
- ✓ Referrals and care navigation
- ✓ Health education and follow-up support



The Mobile Health Clinic allows us to build trust, identify health needs earlier, and connect patients to ongoing care, often for the first time.

—**Dr. Priti Patel**

Vice President and Chief Medical Information Officer
and Mobile Health Clinic Volunteer Physician

Mobile Health Clinic Access

Scan to visit Mobile Health Clinic online or call:
(925) 941-7940



2025 Impact

457

UNIQUE
PATIENTS
SERVED

across 846 mobile
clinic encounters

84%

NON-ENGLISH-
SPEAKING
PATIENTS

demonstrating
critical linguistic
access needs

99%

UNINSURED
PATIENTS
SERVED



The Mobile Health Clinic focuses its services in our most under-resourced communities. It is critical for us to provide care that is culturally and linguistically aligned with our patients' needs.

—**Juliana Rodriguez, LVN**

Mobile Health Clinic Supervisor and 2025 Employee of the Year

Behavioral Health

Expanding Behavioral Health Access

John Muir Health expands access to behavioral health care by meeting people where they are—partnering with schools, trusted community organizations, and culturally specific programs to provide early intervention, care navigation, and compassionate support.

Our approach emphasizes prevention, cultural responsiveness, and timely connections to care, with a focus on communities that face disproportionate barriers to behavioral health services. The National Alliance of Mental Illness of Contra Costa County provides support groups and programming that explicitly addresses the needs of people living with mental illness and their families.

The Village Community Resource Center and Monument Impact serve as trusted community anchors, and through their promotores programs, our partners create safe spaces for families to talk about mental health, learn coping tools, and seek appropriate care.

We also support free therapy services in collaboration with Antioch Unified School District, Fred Finch Youth and Family Services, and Women's Cancer Resource Center.

Behavioral Health Core Services

- ✓ Mental health education and stress management workshops
- ✓ Navigation to behavioral health services
- ✓ School and community-based programming
- ✓ Provider and partner training

Behavioral Health Access

Scan to learn more about our partners and other free behavioral health resources.



2025 Impact

20
PROMOTORA-LED CLASSES
reached 228 participants; 176 graduates (77%)

2,686
FREE THERAPY SESSIONS
provided by partner organizations, serving 212 unique individuals

23
WORKSHOPS AND SUPPORT GROUPS HOSTED
by partners, engaging 227 total participants



Monument Impact's Mentas Positivas en Acción promotores learning essential mental health skills.

John Muir Health celebrated our 10-year partnership with Monument Impact.

Housing

John Muir Health is committed to helping community members maintain stable housing through coordinated navigation, emergency financial support, and strong community partnerships that prevent homelessness and promote long-term housing stability, coupled with support services. John Muir Health supports several housing nonprofit organizations and works hand-in-hand to address the housing crisis in our community.

Stable housing is a foundational health intervention —reducing hospital re-admissions, improving recovery outcomes, and preserving dignity.

Key Focus Areas

- ✓ Housing Navigation and Case Management
- ✓ Medical Respite and Recuperative Care Partnerships
- ✓ Emergency and Short-term Housing Assistance
- ✓ Coordination with Community-Based Housing Providers



John Muir Health staff volunteer with Habitat for Humanity.

2025 Impact

1,338

INDIVIDUALS SECURED HOUSING

or shelter through partner navigation and placement services

436

HOUSEHOLDS STABILIZED

preventing eviction for 590 individuals

5,709

INDIVIDUALS RECEIVED HOUSING SUPPORT SERVICES

through community partnerships

Habitat for Humanity East Bay offers a 42-home community called Esperanza's Place in Walnut Creek, CA.



Key Community Partners



Respite Center
cchealth.org



Trinity Center
trinitycenterwc.org



Hope Solutions
hopesolutions.org



Shelter Inc.
shelterinc.org



Habitat for Humanity
Contra Costa County EBSV
habitatebsv.org

Health Professions Education

Building the Next Generation of Community-Centered Health Professionals

John Muir Health invests in workforce development and community-based education to strengthen the region's future healthcare delivery. Through early exposure, training pathways, and community-based learning opportunities, we cultivate a diverse, culturally responsive workforce ready to serve communities with the greatest needs. This long-term pipeline ensures that today's students and trainees become tomorrow's clinicians, public health leaders, and healthcare professionals, grounded in prevention and community engagement.

Kimberly Alvarez,
RN Resident

Career Path



Pursued nursing education and RN License



Mobile Health Clinic per diem licensed vocational nurse



Registered Nurse Resident



John Muir Health RN Residency Program

John Muir Health Residency Programs



Pharmacy Residency Program

2025 Impact

678

NURSING STUDENTS AND RESIDENTS

trained through clinical practicums, education programs, and RN residency programs

96

MEDICAL STUDENTS AND PHYSICIANS

supported through residency programs and physician education

184

HEALTHCARE INTERNSHIPS PROVIDED

across more than a dozen health professions



Family Residents evaluate their classmate.



Family Medicine Residency Program



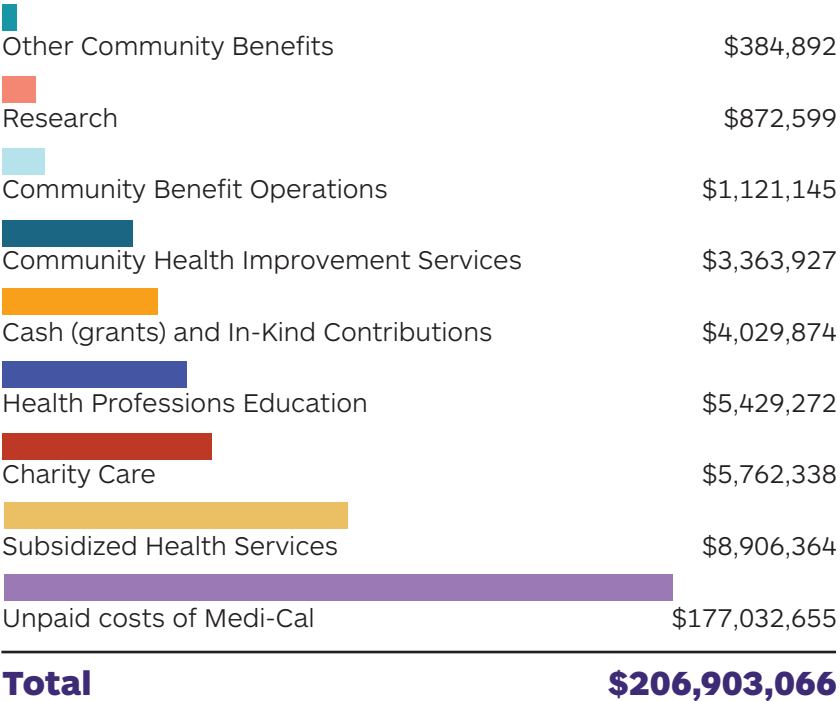
Registered Nurse Residency Program

Community Benefit Breakdown

In 2025, our total community benefit investment reached **\$206,903,066**, marking a significant dedication to supporting our communities.

How Community Benefit Dollars Were Invested

Investments are prioritized based on Community Health Needs Assessment data, community input, and evidence-based strategies.



Young Healers interns at a John Muir Health awards ceremony.



Responsible Stewardship and Community Partnership
John Muir Health's community benefit investments are reported annually in alignment with IRS and State of California requirements.



Learn More about John Muir Health's Community Programs

contact us:
community.benefit@johnmuirhealth.com



**JOHN MUIR
HEALTH**

johnmuirhealth.com