

This document is intended to provide information about the Canopy Health Alliance Referral Program.

All JMPN Foundation and independently contracted providers (those listed on the JMPN Provider Roster) participate in the Canopy Health Commercial network and Canopy Health members have access to specialists (including Physical Therapy providers) that participate with Canopy Health.

**What is Canopy Health?**

Canopy Health is a network of several medical groups, hospitals and medical facilities that have partnered and have come together to give members access to other specialists, hospitals, and medical services throughout the San Francisco Bay Area. There are 5 physician groups that participate in the Canopy Health Commercial network:

1. John Muir Physician Network (JMPN)
2. Hill Physicians Medical Group
3. Santa Clara County IPA (SCCIPA)
4. Dignity Health Medical Network – Santa Cruz
5. Providence Medical Network

These physician groups work together to create a single, integrated Canopy Health referral network. This means that Canopy Health members have access to in-network services with the entire Canopy Health network of nearly 5,500 providers and 30 hospitals across 9 Bay Area counties.

**How do Referrals and Authorizations work through the Alliance Referral Program?**

- Members meet with their Primary Care Physician (PCP) or specialist to explore treatment options.
- When clinically appropriate, the requesting physician initiates an electronic referral to a Canopy Health specialist via Epic, PlanLink or fax.
- Referrals to Canopy Health providers outside of JMPN or the member's home medical group may be considered.
- Referrals to specialists in the Canopy Health network are automatically approved unless the services or procedure being requested is listed on the home medical group's prior auth list which would then require review for medical necessity.
- This process pertains to all Canopy Health Commercial members that are part of other medical groups (i.e. Hill Physicians) who would get a referral authorization from their home medical group to see a JMPN specialists.
- **Please note, all lab services for JMPN members must be referred to LabCorp.**

**Questions?** Please contact the JMPN Customer Service department at (925) 952-2887.